



MEDIA RELEASE

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Doctors save time and reduce risk with new automated certificate of insurance app

Doctors and medical organisations relying on manual processes to collect and store annual certificates of insurance could be at increased medico-legal risk. The administrative burden of these tasks can also impact their focus on providing quality healthcare.

An innovative new app is set to simplify this essential, but time-consuming task of managing doctors' annual certificates of insurance, to reduce medico-legal risk for both practitioners and healthcare organisations.

The [Certificate of Insurance \(COI\) app](#) is a new addition to Avant's PracticeHub, a leading software platform that makes healthcare management simpler, safer and more efficient.

More than 900 healthcare organisations across Australia already using PracticeHub can now increase their efficiency by automating the certificates of insurance collection process.

Previously, this task has been time and labour intensive, involving manually collecting certificates from multiple providers, inconsistent data formats, multiple follow ups with doctors and manual tracking, which potentially leads to human error and non-compliance.

Avant's Technology in Practice Chief Executive Officer, Martin Edwards, said the COI app streamlines this process and ultimately, helps doctors and healthcare organisations reduce their medico-legal risk.

"Ensuring practitioners are appropriately credentialled is of the utmost importance for all practitioners and healthcare organisations," Mr Edwards said. "Lapses in insurance renewals can expose both to medico-legal risk. Automating these processes helps them stay compliant while they focus on providing good quality medical service for patients."

Using the COI app, a doctor can save time by opting in to automate the collection and validation of their certificate of insurance, uploading it directly to their own records. The app also integrates with Avant's database so Avant members simply consent to their certificate of insurance being sent automatically to their nominated organisations each year, meaning they never have to worry about it again.

For admin teams, the app features an easy-to-use dashboard showing certificates that need renewing. These can be filtered by site, practitioner type and expiry date, providing an efficient way for healthcare organisations to ensure practitioners' insurance certificates are current, thereby reducing their risk as well.

"We know it can often be time-consuming to check practitioners' renewals, registrations and insurance," Mr Edwards said. "Healthcare organisations have been wanting an automated solution that reduces the risk of human error for these critical and time-consuming tasks. Now, with PracticeHub, they can do this safely and efficiently, which gives them greater peace of mind."

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PracticeHub is an integrated practice management platform by Avant. Developed in collaboration with respected industry partners, it provides essential practice management tools and resources to help you reduce complexities, risks and costs involved in managing a practice.